

डी. के. अग्रवाल
D. K. AGRAWAL

उप महानिदेशक (मानकीकरण सेवा क्षेत्र)
Deputy Director General (Standardization Service Sector)

दूरभाष/Phone : + 91-11-2321 8170

ई-मेल/E-mail : ddgsss@bis.gov.in

वेबसाईट/Website : http://www.bis.gov.in



सत्यमेव जयते



भारतीय मानक ब्यूरो
(भारत सरकार)

मानक भवन, 9, बहादुरशाह ज़फर मार्ग,
नई दिल्ली - 110 002

Bureau of Indian Standards

(Government of India)

Manak Bhawan, 9, Bahadur Shah Zafar Marg,
New Delhi - 110 002

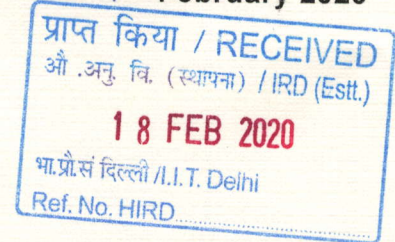
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Our Ref: SSD2/ G- 6 / Experts / 4

To,

The Director
Indian Institute of Technology Delhi
Hauz Khas, New Delhi-110 016

12 February 2020



Subject: Identification of experts / scientists / educationists in the field of standardization

Dear Madam / Sir

As you are aware, Bureau of Indian Standard (BIS) is the National Standards Body of India involved in developing national standards on products, processes and services which are called as Indian Standards. These standards are formulated through various Sectional Committees comprising of stakeholders from government, academia, consumer organizations, industries, experts, consultants etc. The activity is done through 15 Division Councils representing diverse areas of economy and technology. The list of these Division councils is attached at Annexure 1. Indian Standards are formulated through specialist technical committees (functioning under the Division Councils) namely, Sectional Committees.

2. Standards have been widely recognized as catalyst for technical development, industrial growth, the well-being of the society and more recently for convergence of new and emerging technologies. The Ministry of Commerce and Industry has developed the

Indian National Strategy for Standardization (INSS) acknowledging the standards for goods and services critical to the establishment of a robust "Quality Ecosystem" in India. In pursuance of the strategic considerations envisaged in INSS, BIS has brought out a "Standards National Action Plan (SNAP) to achieve the identified goals in standardization.

3. The government of India has also identified 12 Champion Sectors for services as listed at Annexure 2. To give focused attention on Services Sector, a separate Division Council dedicated to services has been created for formulation of standards in these champion sectors.

AD
Dear Sir

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17/2/2020

4. BIS has so far has developed more than 20,000 Indian Standards of which around 10,000 relate to products and others to the test methods, code of practices, services etc. There is, however, an increasing demand for new standards or revision in the existing standards due to the growth and diversification of economic activities within the country. Further, BIS is also a member body of ISO (International Organization for Standardization) and IEC (International Electro-technical Commission) and is actively involved in standards formulation at the international level, which becomes all the more important owing to increased globalization so that the needs and expectations of our country are also met.
5. For developing standards that are comparable to international standards and aligned to the latest development in the relevant fields, it is necessary to associate the best scientific and professional brains in the country working in those fields. Their association with the Sectional Committees will ensure that standards predicated on sound understanding, latest research and thought processes and holistic application of emerging concepts and technologies within and outside the country.
6. I request you, therefore, to share the information on scientific and academic luminaries who have received acclaim in the area indicated in the statement of Annexure-1 & 2. If your organization has a scheme to recognize or award such personalities, the list of awardees since 2000 may also be shared.
7. It may be mentioned that BIS will be happy not only to include them as members of the Section Committees, but also as Mentor for the Sectional Committee, in case of very senior personalities.
8. It will be highly appreciated if information can be shared latest by 20th February 2020.

With regards,

*Dr. Anilesh -
Rt. - prepare a
reply -
BIS
29.02.2020*

Yours faithfully,

D.K. Agarwal
12/2/2020

(D.K. Agarwal)
Deputy Director General (Service Sector)
Bureau of Indian Standards

Annexure 1

15 Division Councils in BIS representing diverse areas of economy and technology

SI No.	Division Council
1	CHEMICAL DIVISION COUNCIL
2	CIVIL ENGINEERING DIVISION COUNCIL
3	ELECTRONICS AND INFORMATION TECHNOLOGY DIVISION COUNCIL
4	ELECTROTECHNICAL DIVISION COUNCIL
5	FOOD AND AGRICULTURE DIVISION COUNCIL
6	MANAGEMENT AND SYSTEMS DIVISION COUNCIL
7	MECHANICAL ENGINEERING DIVISION COUNCIL
8	MEDICAL EQUIPMENT & HOSPITAL PLANNING DEPARTMENT
9	METALLURGICAL ENGINEERING DIVISION COUNCIL
10	PETROLEUM, COAL AND RELATED PRODUCTS DIVISION COUNCIL
11	PRODUCTION AND GENERAL ENGINEERING DIVISION COUNCIL
12	TEXTILE DIVISION COUNCIL
13	TRANSPORT ENGINEERING DIVISION COUNCIL
14	WATER RESOURCES DIVISION COUNCIL
15	SERVICES SECTOR DIVISION COUNCIL

Annexure 2

Sl. No.	Champion Service Sector	Scope of proposed Sectional Committee
1	Transport and Logistics Services	<p>SSD 1 Transport and Logistics Services</p> <p>Standardization in the field of services related to logistics sector, which may include integration of information, transportation, inventory, warehousing, material handling, packaging and security.</p>
2	Tourism and Hospitality Services	<p>SSD 2 Travel, Tourism & Hospitality Services</p> <p>a) Standardization of the terminology and specification of the services offered by tourism services providers, including related activities, touristic destination and the requirements of facilities and equipment used by them, to provide tourism buyers, providers and consumers with criteria for making informed decisions.</p> <p>b) To liaison with work of ISO/TC 228, Tourism and related services</p> <p><i>(Already 10 standards exist and BIS is already participating in the development work of an International Standard on "Medical Value Travel")</i></p>
3	Medical Value Travel	<p>SSD 5 Health, Fitness & Sports Services</p> <p>Standardization in the field of the services offered by health, fitness and sports service providers including recreational and exercise facilities, nutrition, coaching and training, equipment assessment, administration and management of sports teams, clubs, institutes, gymnasiums and other sports facilities including services offered by specialist fitness practitioners such as personal trainers or yoga instructors</p>
4	Financial Services	<p>SSD 03 Banking and Financial Services</p> <p>a) To formulate Indian Standards on banking and her other financial services including standards on quality assurance requirements for these services and</p>

Sl. No.	Champion Service Sector	Scope of proposed Sectional Committee
		b) Coordination of work with the following ISO Technical Committee: <ol style="list-style-type: none"> I. ISO/TC 68 on Financial Services II. ISI/TC 222 Personal financial planning <p><i>(Already 42 standards exist under this sector)</i></p>
5	Education Services	SSD 4 Educational Services <p>a) Standardization in the field of services offered by Educational services providers including the integration, learning, vocational and professional education and training with a view to disseminate its knowledge and promote its application.</p> <p>b) Coordination with:</p> <ol style="list-style-type: none"> I. ISO/TC 232 Learning services outside formal education <p><i>(Two standards exist for implementation of Management Systems)</i></p>
6	Media and Entertainment Services	A new committee is to be set up Event Management
7	Construction & related Engineering Services	SSD 6 Construction & related Engineering Services <p>Standardization in the field of services provided by Construction and related Engineering service providers with respect to the construction work for buildings and civil engineering, installation and assembly work, building completion and finishing work including architectural and engineering services and other related services including renovation and restoration</p>
8	Environmental Services	SSD 7 Environmental Services <p>Standardization in the field of various environmental services including sewage services, refuse disposal, sanitation and similar services, reducing emissions, noise abatement services, nature and landscape protection services and other environmental services including standardization in areas dealing with provisions of raw material and energy used to produce goods and services using verifiable and relevant criteria to ensure less stress on the environment by products and services</p>
9	Communication Services	SSD 8 Communication Services <p>Standardization in the field of communication services provided by professional individuals or organizations to other organizations or common people through physical or electronic means for transfer of information through voice, data, text, sound and/or image</p>

Sl. No.	Champion Service Sector	Scope of proposed Sectional Committee
10	Legal Services	<p>SSD 9</p> <p>Business Services</p> <p>a) Standardization in the field of business services which may include services provided by individuals/organizations including the service provisions, requirements, competency requirements, evaluation and comparability of service providers and organizations</p> <p>b) Coordination with:</p> <ul style="list-style-type: none"> i. ISO/TC 37/SC 5 – Translation, interpreting and related technology ii. <u>ISO/TC 225</u> – Market, opinion and social research iii. <u>ISO/TC 286</u> – Collaborative business relationship management iv. <u>ISO/TC 289</u> – Brand evaluation v. <u>ISO/TC 290</u> – Online reputation vi. ISO/TC 312 – Excellence in Service vii. ISO/TC 314 – Ageing Societies viii. <u>ISO/PC 317</u> – Consumer protection: privacy by design for consumer goods and services ix. ISO/TC 324 – Sharing Economy
11	IT & IT Enabled Services	<p>SSD 10</p> <p>IT & IT Enabled Services</p> <p>Standardization in the field of IT service management and IT Governance; Processes, supporting tools and supporting technologies for the engineering of software products and systems.</p> <hr/> <p>SSD11</p> <p>Retail e-commerce & payments</p> <p>Standardization in the field of Management of the services offered by retail, e-commerce and e-payment service providers to conduct business over an electronic network.</p> <p>a) Coordination with ISO/TC 321, Transaction assurance in E-Commerce</p>
12	Accounting & Finance Services	<p>SSD 12</p> <p>Accounting & Finance</p>